

From: VTA Board Secretary
Sent: Tuesday, January 28, 2025 8:08 AM
To: VTA Board of Directors
Subject: VTA Information: EBRC Construction Underway!

Board of Directors:

Please see below the weekly update on the EBRC Project.

Thank you,

Office of the Board Secretary
Santa Clara Valley Transportation Authority
3331 North First Street, Building B
San Jose, CA 95134-1927
Phone **408-321-5680**



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PROJECT UPDATE

Eastridge to BART Regional Connector EBRC



Aerial view of Story Road Intersection under construction with pedestrian paths next to orange barriers [Photo by VTA/EBRC].

Greetings,

On Saturday, January 25, construction crews successfully moved a 164-foot crane from the southeast corner of Capitol Expressway and Story Road to the southwest corner by Autozone. This happened between 12:30 a.m. and 2:00 a.m.

During this activity, the southbound Capitol Expressway at Story Road was closed, with detours in place. The public did not report any issues or concerns, and we appreciate their understanding. The road closure was necessary to ensure safety while moving the crane. A traffic advisory was widely publicized a few days before the closure.

This move allows crews to begin building the southwest area of the new VTA Story Road Station, which includes stairs, elevator, and pedestrian overcrossing.

Construction continues progressing north, south, and at the median of Capitol Expressway, with work taking place day and night as necessary.



Moving Forward,
The Construction and Engagement Team

**Anticipated work through Sunday, February 2, 2025
(Partial List)**



Crews placing asphalt on S. Capitol Avenue near Excalibur Drive. [Photo VTA/EBRC LFP].

- Paving and related activities, including K-rail rearrangement, continue on S. Capitol Avenue and Excalibur Drive.
- Sewage work is underway on the corner of Story Road and Capitol Expressway, toward the VTA bus station.
- Night work continues on Capitol Expressway between Story Road and Capitol Avenue through the middle of February. Night crews work from Sunday night through Friday morning.
- Also, in mid-February, crews will be working on S. Capitol Avenue, eastside, by K&K Apartments. This will require moving approximately 10 tenant parking spaces. Arrangements have been made to relocate them to a parking lot near S&S Market.
- Drainage work is occurring at several locations on Capitol Expressway and Story Road.
- Concrete pouring for the superstructure on Capitol Expressway continues between

Ocala Avenue and Story Road.

- Pile driving continues at various locations throughout the project. Pile driving is conducted only during the day.
- Relocation of the BRT Station will continue at the southwest corner of Capitol Expressway and Ocala Avenue intersection.

COMMUNITY OUTREACH AND PUBLIC ENGAGEMENT



Dover Way is located in the northern part of the EBRC project by Capital Avenue.

Recently, EBRC's staff met with a group of homeowners from Dover Way who are forming a Neighborhood Association. Staff responded to their questions during the meeting. Staff continue to engage with homeowners and tenants as construction reaches areas near their

neighborhood.

Staff responded to a couple of homeowners' calls regarding potential impacts to their property due to construction. MCM Construction, the prime contractor, and the project staff are working to provide a response to their concerns.



The VTA/EBRC project supports businesses through a “Shop Local” marketing campaign. All businesses are open during construction. The public is encouraged to visit their favorite East San Jose store and shop.

The community outreach office trailer is located within the construction Zone. We are open on Tuesdays from 9:00 a.m. to 12:00 p.m., Fridays from 1:00 pm to 5:00 pm, and by appointment.

For questions or concerns, please contact the Community Outreach Office by calling (408) 321-7575 or via email at community.outreach@vta.org



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Valley Transportation Authority
3331 N 1st St
San Jose, CA 95134

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From: VTA Board Secretary

Sent: Thursday, January 30, 2025 2:58 PM

To: VTA Board of Directors

Subject: VTA Information: Announcing the VTA ACCESS Paratransit Mystery Rider Program

Board of Directors:

The Santa Clara Valley Transportation Authority (VTA) Regional Transportation Service Department is pleased to announce the launch of the **ACCESS Paratransit Mystery Rider Program** and seeks your support in sharing this opportunity with your networks. This initiative is designed to collect valuable user feedback to enhance the overall efficiency, accessibility, and service quality of ACCESS Paratransit.

Program Overview

- Eligible VTA ACCESS riders must [sign up](#) for the program.
- Once registered, participants can book a trip as they normally would.
- Following trip completion, participants will complete a [Mystery Rider survey](#) to provide feedback on their experience.
 - We can mail a physical copy of the application form and survey upon request. Please contact VTA Customer Service at customer.service@vta.org or (408) 321-2300.
- Once the survey is submitted, the trip cost will be credited back to the rider's account.

We encourage you to share this opportunity with your clients, stakeholders, and community partners to help spread awareness. Promoting the program through newsletters, email communications, and social media platforms will help us gain broad participation. Encouraging eligible ACCESS riders to enroll and provide their feedback will be vital in helping shape the future of ACCESS Paratransit services.

Please use our program flyer, attached, and you can find additional details on the Mystery Rider Program on our website: <https://www.vta.org/programs/mystery-rider-program>.

Your support is much appreciated in ensuring we gather valuable feedback to enhance the rider experience and maintain high-quality service. If you have any questions or need additional resources, please do not hesitate to reach out to Xuan Ha (Xuan.Ha@vta.org).

Thank you for your collaboration in improving mobility and accessibility for the communities we serve.

Office of the Board Secretary

Santa Clara Valley Transportation Authority

3331 North First Street, Building B

San Jose, CA 95134-1927

Phone **408-321-5680**





Shared-Ride Paratransit

PRESENTS THE

Mystery Rider Program

Help us improve paratransit services by joining the Mystery Rider Program. Sign up today to share your experience and shape the future of ACCESS Paratransit!

JOIN TODAY

vta.org/access-mystery-rider



Learn more about VTA ACCESS at vta.org/go/paratransit



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Help us improve paratransit services by joining the Mystery Rider Program. Sign up today to share your experience and shape the future of ACCESS Paratransit!

JOIN TODAY

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Shared-Ride Paratransit

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San Jose, CA 95134**

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From: VTA Board Secretary

Sent: Friday, January 31, 2025 10:53 AM

To: VTA Board of Directors

Subject: VTA Information: February 6, 2025 Board of Directors Meeting agenda packet

Board of Directors:

You may now access the February 6, 2025, Board of Directors Meeting agenda packet on our [agenda portal](#).

Thank you,

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